

Examples of Risk Mitigation Strategies for Violence & Aggression

The purpose of this list is to provide examples of the kinds of mitigation that could be associated with violence or aggression in a workplace setting. This list should not be considered as *complete* and additional mitigation strategies should be considered as part of a workplace violence and aggression prevention program.

Examples of Risk Mitigation Strategies

- establishing an internal code word or words to indicate that help is needed
- Providing an informal, tidy entry area
- Posting signs such as “Welcome” and “No-Harassment Policy”
- installing security alarms on outside doors
- installing door chimes or other means to notify workers when someone enters the workplace
- posting signs about “worker only areas”
- using reception desks and sign-in procedures
- accompanying non-workers in restricted areas
- using video surveillance and posting signs to inform people of it
- Storing sharp and dangerous items so that only workers have access to them
- Keeping public counters and public areas free of equipment and clutter
- Setting up room with an easy exit for workers in case of emergency
- Provide workers with a secure area to lock up their personal belongings, out of public sight
- Providing cell phones, walkie-talkies, or other communication or monitoring devices
- Having more than one person working in an area where there might be contact with public or clients
- Having workers leave the building in groups