



Harassment and Bullying In-service

In-service length: one hour

In-service format: Virtual, Instructor-led or Classroom

In-service description:

Evidence suggests that the risk for harassment and bullying in healthcare is nine times greater than any other industry and will continue to increase as the population ages and the continuing care sector grows. A variety of pressures, along with the commitment to provide high quality services to residents and their families can affect relationships amongst co-workers, between families and employees, and between management and staff. The CCSA has developed a program to help staff deal with and reduce or eliminate the occurrences of harassment and bullying in the workplace.

Expected outcomes:

- Describe the legislated responsibilities of employers and employees in regard to harassment and bullying
- Identify the signs and symptoms of workplace harassment and bullying
- Recognize the importance of and how to report workplace harassment and bullying
- Effectively implement strategies and techniques to reduce workplace harassment and bullying

Activities:

This engaging and interactive in-service challenges the participant to learn what harassment and bullying in the workplace looks like and how to deal with it when and if it happens.