



CCSA Newsletter | December 2020 Edition

Hang in there! These are trying times on the frontline of health and community care. CCSA is actively working on your behalf to navigate this rapidly changing environment.

Good News Stories

Each month, we feature a good news story from one of our members. You're in for a treat - this month we have two from Park Place.

Faces of COVID-19 at Devonshire Care Centre

Feelings of loneliness can be magnified by the pandemic, especially for seniors in long-term care who are isolated from friends and family. Asad Makhani, a recreation aide at [Park Place Devonshire Care Centre](#) in Edmonton who is also a fourth year medical student, created a Seniors Advocacy Movement with other medical students to help tackle the issue with art therapy. They had residents draw their own faces and how they see themselves. The project is ongoing, but so far 25 portraits are hanging in public spaces like the Southgate Centre and the University of Alberta Art Gallery.



- See the full good news story [here](#).

Music returns to Meadow Ridge Senior Village

With residents missing the live music in the building that they so enjoy, Kay Guest of [Park Place Meadow Ridge Senior Village](#) in Medicine Hat made it her mission to bring it back. She contacted Paul Biro of the [Sakamoto Agency](#), who came up with some great options. Their musicians have offered to do concerts (pre-recorded and live virtual events) free of charge. They can even organize a question and answer session with the artist. Residents or care homes can make donations to the artists if they choose. Guest hopes to spread the concerts to care homes across Canada.

- See the full good news story [here](#). Contact sakamotoagency.com for more information about the program.
- See last month's good news story about [Greater Edmonton Foundation](#).

Do you have a good news story? Contact [CCSA](#).



WCB refunds \$2.2 million to CCSA COR holders in 2019

In 2019, CCSA COR holders received \$2.2 million in refunds from WCB. These organizations have developed a health and safety program that meets established standards and they've earned a Certificate of Recognition (COR). Once certified, they're eligible for a 10% industry rate refund from WCB for the first year, and 5% every year after they maintain their COR. Interested in finding out how you can participate? Contact the CCSA COR team today at COR@ab-ccsa.ca.



What are the COR auditing requirements for 2021?

Effective January 1, 2021 to December 31, 2021, the minimum COR standards will be:

- External audits conducted by documentation-only will result in a one-year COR certification.
- External audits conducted by documentation and interviews (conducted remotely) will result in a three-year COR certification.
- Learn more about the [COR audit program for 2021](#).

Remember, all data gathering for 2020 audits needs to be completed by Dec. 31, 2020. The auditor then has 21 days to write and submit the audit report to CCSA. Audits for 2020 must be submitted on or prior to Jan. 21, 2021.

December is Holiday Fire Safety month

It's true! Fire incidents rise as temperatures fall. December is an especially big month because we bring trees, candles and new electrical items into our homes and offices. CCSA has put together some fire safety awareness resources to help you stay safe during this busy and joyful month. They include everything from AHS' Fire Marshall Manual to how to create a home fire escape plan. There's even a crossword and a safety tip sheet you can print for staff.

- See CCSA's list of [resources](#).

OHS 101 - Q&A

Each month, we answer one of your OHS questions. If you have a question, [contact us](#).

Q: Should employers who are planning to appeal a WCB [claim contact the Employer Appeals Advisor Branch](#) first? If so, why/what is the benefit?

A: Brandee Madison, Manager Employer Appeals Advisor Branch, answered with a yes. “They should, as an advisor can review the claim file and advise the employer if there is merit to their issue of appeal. If there is merit, the advisor can assist them through the appeals process and provide advocacy services.”



- Contact the [Employer Appeals Advisor Branch](#)

Collaborative OHS member discussion

On Nov. 19, 2020, [CCSA](#) and [ASCHA](#) hosted the third Collaborative OHS Member Discussion. Approximately 33 people attended via Zoom.

We were joined by Brandee Madison, Manager, Employer Appeals Advisor Branch and Tom Kurian, Appeals Advisor, Employer Appeals Advisor Branch, who provided an interesting and informative overview of the Employer Appeals Advisor Branch and how they can assist employers.

Want to learn more? Watch a recording of the entire OHS Member Discussion Forum, including Brandee and Tom’s [presentation here](#) (58 mins).

Here’s a comment from a meeting participant: “Love these forums, please keep them up. I learn so much from each one, and I have lots to research after them!”

We are planning to continue hosting these discussion forums in 2021. Stay tuned for the schedule.

Survey: Impact of COVID-19 on well-being of employed Canadians



The Conference Board
of Canada

The Conference Board of Canada is looking for your input on how COVID-19 is impacting the well-being of employed Canadians. Please take a moment to complete the survey and distribute it within your organization. The deadline is December 21, 2020.

- Take the [survey](#) now.

HQCA looking for Patient and Family Advisory Committee Member (Volunteer)



The Health Quality Council of Alberta is seeking someone to provide a patient/family perspective on projects related to patient safety and health service quality improvement in Alberta. It’s a three-year term and there will be at least four meetings a year (currently virtual). Apply by December 6, 2020.

- Details are available [here](#).

Rate decrease announced for continuing care sector

For the first time in more than five years, the continuing care industry sector rate has decreased. The 2020 rate was \$1.70 and for 2021, it's now \$1.67. You can find more details in the November 2020 issue of [WorkSIGHT magazine](#).

Latest issue of WorkSIGHT magazine

In case you missed it, here are the headlines from the [November 2020](#) edition:

- 2020 premium restart, what employers need to know
- 2021 WCB rate announcement
- 2021 annual return via *myWCB*
- 2020 premium summary
- Training-on-the-Job program Lunch and Learn

To subscribe to WCB Alberta's monthly WorkSIGHT magazine or to read the current issue, click [here](#).



i 2020 premium restart **to edit** what employers need to know

In March 2020 the Alberta government [announced measures](#) to provide immediate financial support to private sector employers during the COVID-19 outbreak. As a result, all private sector employers had their 2020 WCB premiums deferred to 2021.

With 2020 coming to a close, we're reminding employers that **2020 premiums are payable Jan. 1, 2021** (due by March 1, 2021); however, you can [pay at any time](#).

For more information about 2020 deferral payments, annual returns and more, visit our [insurance and premiums](#) page.



Latest issue of OHS eNews

Here are the highlights of the November 2020 edition of [OHS eNews](#):

- As of Oct. 23, 2020, CB had received 1,820 COVID-19 claims. The top three industries with the most claims were meat processing (58%), Long term care facilities (12%) and hospitals/acute care centres (6%).
- Changes have been made to nine provisions in the Employment Standards Code, effective Nov. 1, 2020. For example, employers and unions can agree to alter employment standards rules such as hours of work, notice of work times, days of rest and overtime hours under hours or work averaging arrangements.

New resources on slips, trips and falls

Winter-related slips, trips and falls have a significant impact on Alberta workplaces and workers each year. The Alberta [OHS prevention initiative](#) has developed targeted resources to raise awareness. They come in two formats:

- **Bulletins** – A summary of slip, trip or fall hazards and suggested controls.
- **MicroLearnings** – Short, single-focused one-page documents to provide quick hits of information. Copy and paste, or print and post. Share at meetings, in emails or to enhance your organization's safety communications.
- You can find these valuable resources on the [OHS Resource Portal](#) or the [CCSA website](#).

Mark your calendars!



December

- [National Safe Driving Week](#) – Dec. 1-7
- [World Aids Day](#) – Dec. 1
- [Women's Brain Health Day](#) – Dec. 2
- [National Day of Remembrance and Action on Violence Against Women](#) – Dec. 6
- [Human Rights Day](#) – Dec. 10
- [Hanukkah](#) – Dec. 11-18
- [Christmas Day](#) – Dec. 25

January

- [Bell Let's Talk Day](#) - Jan 28, 2021



CCSA has expanded the courses we can now deliver via instructor-led virtual training. We will continue to offer both classroom and virtual options as we move forward.

[Check out our course descriptions and schedules.](#)

SAFETY TRAINING

- Auditor Training
- Hazard Assessment & Control
- HS Committee / Rep
- Incident Investigation
- Musculoskeletal Injury Prevention Combo (SRH and MMH)
- Musculoskeletal Injury Prevention – Manual Materials Handling (MMH)
- Musculoskeletal Injury Prevention – Safe Resident Handling (SRH)
- OHSMS: Basics for Auditors
- Root Cause Analysis In-service
- Work Site Inspections

SAFETY LEADERSHIP COURSES

- Safety Leadership Module 1: Intro to HS Leadership
- Safety Leadership Module 2: Leading Individual Safety Performance
- Safety Leadership Module 3: Effective Team Leadership

TRAIN-THE-TRAINER COURSES

- Manual Materials Handling (MMH) Train-the-Trainer
- Musculoskeletal Injury Prevention Combo (SRH & MMH) Train-the-Trainer
- Safe Resident Handling (SRH) Train-the-Trainer
- Hazard Assessment and Control Train-the-Trainer
- Work Site Inspections Train-the-Trainer
- Incident Investigation Train-the-Trainer

WORKPLACE VIOLENCE & AGGRESSION COURSES

- Harassment and Bullying in the Workplace In-service
- Managing Workplace Violence and Aggression
- Mental Health and Wellness In-service



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