

WORKPLACE VIOLENCE AND HARASSMENT PREVENTION SAFETY SEGMENTS



In recent years, the healthcare sector has witnessed an increase in the occurrence of violence and aggressive acts toward staff. In fact, over the last 5 years, "assaults/violent acts/harassment" remains one of the top 5 types of injuries reported to WCB in both long-term care and senior supportive living industries

PSYCHOLOGICAL HEALTH AND SAFETY FACTOR: CIVILITY AND RESPECT

DIRECTIONS

Be sure to encourage discussion by being open to all answers and opinions from participants. Watch a 4-minute video with the group about [The National Standard - Civility and Respect](#). Read out the definition and facilitate the discussion by following the guide below:

SAFETY SEGMENT DISCUSSION

"Civility and respect" is evident in a work environment where employees are respectful and considerate in their interactions with one another, as well as with customers, clients, and the public. It is one of thirteen psychological health and safety factors that have been shown to impact the mental health of individuals in the workplace.

Questions to ask after watching the video:

- 1. Think of a time when you did not feel respected. How did you react?
- 2. What are some signs of disrespect? Are these the same for everyone?
- 3. What could have been done differently in the scenario with Trung, Sylvia, and their coworkers?
- 4. What are some strategies to help YOUR workplace promote Civility and Respect?
- 5. Write down ways YOU can help promote Civility and Respect.

Go the extra mile!

You can prepare for this topic, get more resources and read more [here](#).



Follow the CCSA and check our other resources.

