



# You are a CCSA member

## *Take advantage of:*

- Industry-specific training
- COR certification
- Health and safety program development
- Expert resources



## Continuing Care Safety Association

Working closely with WCB Alberta and Alberta Labour

[www.continuingcaresafety.ca](http://www.continuingcaresafety.ca)

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Pull up a chair.  
We can't wait to tell  
you all about it.



# Together, we can make the workplace safe

(and make your job easier)

The Continuing Care Safety Association (CCSA) was formed in 2005 to support one of the most injury-prone industries in Alberta – continuing care. Compared to provincial averages for all industries, it has a much higher incidence of WCB claims and high WCB industry premium rates. Together, we can change that.

If your WCB industry code is either 82808 (continuing care/long-term care) or 82800 (supportive living/designated supportive living),  
**you are automatically a member of the CCSA.**

We can help make your job easier. Take advantage of what we offer:

- **Industry-specific training**
- **Certificate of recognition (COR)**
- **Health and safety program development**
- **Expert resources**

*Dana Loepky*

Executive Director



Your WCB premium includes an industry levy that helps subsidize many CCSA programs and services

## Outcomes you can expect:

Savings on WCB premiums

Reduced injury costs

Increases in efficiency

Improved overall long-term well-being of employees



# Take advantage of your membership

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## **A clear focus on continuing care**

We don't do generic! Everything we do is tailored to the unique needs of your dynamic, growing industry – continuing care.



## **Great value**

CCSA is a non-profit, funded primarily through an industry levy administered by WCB. Services are free or subsidized for our members.



## **Flexible support**

We have the experience and tools to help you achieve your goals, whether you're big or small, or you have in-house health and safety support.



## **Connection with key industry partners**

We work closely with WCB, Alberta Labour and other industry partners to bring you up-to-date information and to advocate on the industry's behalf.

# Top 3 questions

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1

## Why are CCSA costs low?

CCSA is subsidized by an industry levy administered by the WCB, so our services are free or very affordable. But that's not the only reason to use our services. Everything we do is geared specifically for continuing care. We get you – and that's the number one reason to work with us!

2

## How can I reduce my WCB premiums?

Become COR certified! A Certificate of Recognition (COR) is awarded to employers who have developed a health and safety program that meets certain standards. CCSA is a certifying body for COR. We also train auditors and provide coaching to help you earn COR certification. After earning a COR, you are eligible for sizeable refunds from WCB. Last year, our COR holders received more than \$1.7M in refunds.

3

## We have in-house health and safety. Do we need CCSA?

There are many ways CCSA can support your existing team. For example, our body mechanics specialist can train your nurse educator, who can then share best practices throughout your organization. If you are preparing for a COR audit, we'll review your package before you submit it. We'll even do a full review of your existing health and safety program to identify any gaps, and share resources to help you address them. Give us a call to learn more.



# Stats At-A-Glance (2022)

## OUR MEMBERS

 **1.9B**  
Insurable  
EARNINGS

 **374**  
WCB ACCOUNTS  
(including yours!)

 **35,000+**  
STAFF 

## CERTIFICATE OF RECOGNITION

 **28%**  
CCSA members  
COR CERTIFIED

 **\$1.8M**  
Member  
COR REFUNDS

**51**   
COR AUDITS  
conducted

## OUR TRAINING

 **193**  
Sessions  
DELIVERED

 **1,397**  
People  
TRAINED

**HEALTH AND SAFETY  
COMMITTEE/REPS**  
Workshop with   
highest ATTENDANCE

# Industry-specific training



## COURSES

Sign up for in-person and virtual industry-specific courses



## FREE WEBINARS

Learn anytime, anywhere with free, on-demand webinars



## FLEXIBLE PRIVATE TRAINING

We can create tailored training to meet your organization's unique needs

“I so appreciate that you offer some free online training.”  
*2022 Stakeholder Survey*

### **Great value**

One-day courses are \$50 (virtual) & \$75 (in-person)

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Half-day courses are \$32 (virtual) & \$50 (in-person)

- Auditor Training
- Harassment and Bullying in the Workplace
- Hazard Assessment and Control
- Health & Safety Committee/Representative
- Incident Investigation
- Managing Workplace Violence and Aggression
- Mental Health and Wellness
- Musculoskeletal Injury Prevention
- OHS 101 for Leaders (11 free videos)
- Root Cause Analysis
- Safety Leadership
- Train the Trainer
- Worksite Inspections
- ...and more

98% of CCSA members who participated in a CCSA program or service said it has made a positive difference in their workplace.

*2022 Stakeholder Survey*

# Certificate of Recognition

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## CERTIFICATE OF RECOGNITION

Achieve and maintain a COR designation with CCSA's expert guidance



## BECOME AN AUDITOR

Become certified to conduct audits within your organization or externally

There's a sizeable financial benefit to earning a Certificate of Recognition (COR)

Depending on your health and safety record, premiums for the average continuing care provider in Alberta could be as high as \$246,000 or as low as \$43,000 each and every year.

If you are a COR holder, you could pay as little as \$28,000 in premiums the first year.



In 2021, CCSA COR holders received \$1.7M in WCB refunds. That's money in the bank, and the CCSA can help you get there.

It pays to be safe

Once certified, you're eligible for a 10% industry rate refund from WCB for the first year, and 5% every year after you maintain the COR. [Learn more here.](#)





# Health and Safety Program Development

CCSA can help you build an effective health and safety program

★ for free ★

Let the experts help. CCSA will do a comprehensive diagnostic of your current health and safety program, and identify gaps. Then you can build an effective, fully compliant program using the free resources in the Health and Safety Toolkit.



## HEALTH & SAFETY PROGRAM REVIEW

At no cost, CCSA can help you identify gaps so you meet OHS legislative requirements and create strong programs



## HEALTH AND SAFETY TOOLKIT

Explore free resources designed to build and strengthen your health and safety program step-by-step

### **It's a win-win**

Introducing a well-thought-out health and safety program doesn't just mean happy staff. It also makes your job easier in the long run.

“ The Staff at CCSA have been very supportive sharing information, resources and support when doing the audits. ”

*2022 Stakeholder Survey*

# Expert resources

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## CCSA STAFF

Get advice and coaching from friendly, experienced health and safety experts



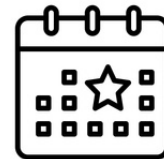
## SAFETY CAMPAIGNS

Find curated collections of resources under timely themes like mental health



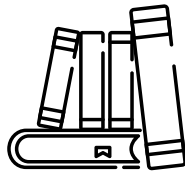
## E-NEWSLETTER

Get the latest news and updates from CCSA and industry partners



## EVENTS

Attend virtual and in-person events so you stay connected within the industry



## RESOURCE LIBRARY

Search for resources in one convenient location on the website



## INDUSTRY UPDATES

Learn what's happening in the continuing care industry

## Curated resources

We work closely with our members, WCB, the Government of Alberta and other stakeholders to bring you resources that are timely and relevant to your work.


Now that you know a little about us, what are your  
**next steps?**


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**Continuing Care  
Safety Association**

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