

JUNE SAFETY SEGMENTS: SITUATIONAL AWARENESS



Sometimes practicing situational awareness is more than looking both ways before you cross the street. It also means how to deal with a potentially disrupting situation during interaction with a co-worker or others in the workplace.

DIFUSING DIFFICULT SITUATIONS

DIRECTIONS

Download the infographic [Difficult Conversations Handled in 5 Simple Steps](#) from Techtello and follow their simple 5-step process on their website [How to Handle Difficult Conversations at Work in 5 Simple Steps](#). Use the material to have a discussion using the guided questions below

SAFETY SEGMENT DISCUSSION

Guiding Questions:

- Is it better to have a conversation with more questions than statements?
- Is some conflict at work a normal thing?
- Have you ever asked during a problem, "What do you suggest"?
- Is it important to understand how the other person sees things?

