



COR Connections | February 2024

AMENDMENT - Action Plans in lieu of Maintenance Audits

We have an amendment to make to the information published in January's edition. To be eligible for a maintenance Action Plan (AP), organizations must meet the following criteria:

- The organization must have completed one full, **three-year COR Audit cycle** and have successfully completed a re-certification audit.
- The employer must have achieved a **90% overall score on the re-certification audit.**
- **There is no longer a requirement for an employer to have over 150 employees for eligibility.** We welcome organizations with less than 150 employees to apply following the guidelines.
- **We have adapted our process this year!** Employers must submit a Letter of Intent to the CCSA COR team by March 31st of the calendar year for permission to use the Maintenance-AP.



The Letter of Intent should include: the current audit cycle year and the overall score from the previous recertification audit. Once your Letter of Intent has been received, the COR team will review, and if all AP criteria have been met, you will be asked to register your audit.

After registration has been received, an AP template with instructions and criteria will be sent to you by the COR team. You will have until June 30th of the calendar year to submit the proposed Maintenance-AP to the CCSA for approval. **The final, completed Maintenance-AP and all deliverables are due by November 30th.**

**Congratulations to all members who achieved COR
Certification/Recertification 2023**



Bethany Care Society
The Brenda Strafford Foundation (BSF)
Canterbury Foundation
Covenant Health
Father Lacombe Care Society
GEF Seniors Housing
Heartland Housing Foundation
ICE (Independent Councelling Enterprises Inc.)
The Manor Village Life Centers - Signature Park
Points West Living (Connecting Care)
Rocky View Foundation (Rocky View Lodge & Big Hill Lodge)
Sherwood Care
South Country Village (Haven of Rest Medicine Hat)
Taber and District Housing Foundation (Clareview Lodge)

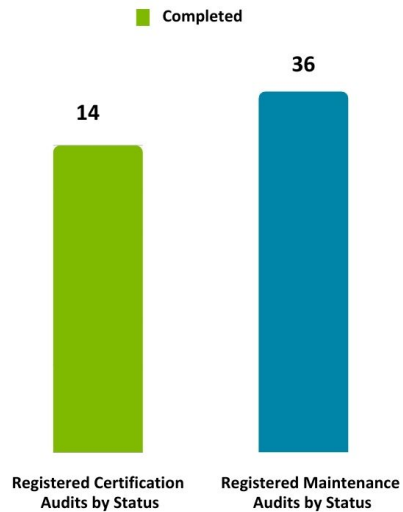
Audit Tip of the Month



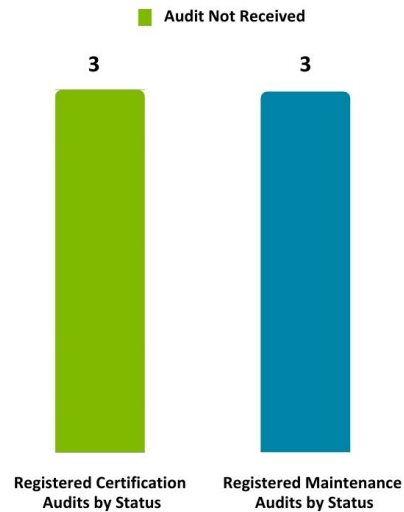
Question 8.08 Do the numbers of employees trained in First Aid meet legislated requirements?

We've created a cheat sheet resource for this question, you can view it [here!](#) Auditors must ensure to meet these guidelines when writing their justification note for question 8.08.

Registered Certification and Maintenance Audits by Status - 2023



Registered Certification and Maintenance Audits by Status - 2024



Certificate of Recognition Return on Investment Project

For the COR Program ROI Project, the CCSA will assess the return on investment (ROI) of COR in 2023, specifically for its members within industry codes 82800 and 82808.



The ROI will be evaluated and calculated by comparing a combination of pre-established premium benefits and time costs. As part of CCSA's COR ROI Project, CCSA team members will be reaching out to Organization Contacts (audit contacts and senior leaders) to gather feedback for our survey and to better understand the time commitments associated with audits and action plans within the associated COR Holder community. Your detailed input is highly appreciated! All interview responses and individual results will be kept strictly confidential and interview participation is entirely voluntary.

As part of the study, the finalized results will be shared with the CCSA and with the two involved industry codes. We believe this evaluation project will provide valuable insights into the COR program's cost-effectiveness and its impact on premium advantages for CCSA members.



Any general inquiries on this project can be directed to: Jeffrey Smith at OHS@ab-ccsa.ca



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