

VOLUNTEER SAFETY & APPRECIATION APRIL SAFETY SEGMENT



Volunteers are the lifeblood of many organizations, including healthcare institutions. Their selfless contributions help bridge gaps, provide support, and enhance the overall well-being of patients and communities. But how are volunteers selected? What is the organization doing to not only keep you safe, but residents safe when bringing on a new volunteer? The process is not much different than when you were hired. Let's talk about some of the ways a volunteer is chosen to work in the organization.

THE SCREENING PROCESS

DIRECTIONS

Start the discussion by setting the expectations for creating a safe space and respecting everyone's feedback. Have the group watch this short video on [The Three Keys of Screening – Key 2](#). After watching the video use the guiding questions below to facilitate a group discussion.

Guiding Questions:

- What is the most common way of screening a volunteer?
- What are some of things you are looking for when screening a volunteer?
- What are some strategies you can use to reduce your risk when starting a new volunteer?

Notes to the Team Leader:

- Facilitate an atmosphere of support and openness to feedback by encouraging the staff to share experiences or opinions without fear of reprisal.



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