

VOLUNTEER SAFETY & APPRECIATION APRIL SAFETY SEGMENT



The first step in volunteer safety is an orientation complemented with safety training. Remember a volunteer is a worker as well. To determine what training should be done, we need to look at the risks and the tasks that are to be completed. Are they going to be working with wheelchairs, chemicals, or responsive behaviours. We must also train volunteers in emergency response – what if the alarm goes off, and what to do if there is an incident – who are they reporting to. Training plays a key role in not only looking out for volunteer safety but for everyone’s safety.

TRAINING VOLUNTEERS

DIRECTIONS

Start the discussion by setting the expectations for creating a safe space and respecting everyone’s feedback. Print out or show an electronic copy of the [Volunteer Training](#) poster. After everyone is done, use the guiding questions below to facilitate a group discussion.

SAFETY SEGMENT DISCUSSION

Guiding Questions:

- What are some of the different training courses volunteers should do?
- Would you ask a volunteer if they had training before you asked them to help you with a task?
- What would you do if you saw a volunteer doing something they were not trained to do?

Notes to the Team Leader:

- Facilitate an atmosphere of support and openness to feedback by encouraging the staff to share experiences or opinions without fear of reprisal.



Follow the CCSA and check our other resources.

