

EMERGENCY PREPAREDNESS | MAY SAFETY SEGMENT



Dealing with any emergency can be nerve-wracking, to say the least. Working as a team from the moment the alarm is sounded to the re-establishment of normal business is essential. However, no team can work effectively without effective communication. Knowing what needs to be said, relayed, and heard during an emergency is essential. Have you been practicing effective communication as part of your emergency preparedness?

EFFECTIVE COMMUNICATION

DIRECTIONS

Use the handout titled [Directed Drawing Exercise](#) to conduct this exercise. This exercise is a slight twist on the blind drawing exercise. Split the participants into groups of two. Have one person be the “director” and the other person can be the “drawer”. Follow the directions on the handout.

SAFETY SEGMENT DISCUSSION

Guiding Questions:

- What was the hardest part of this exercise?
- How did it go better being able to ask questions?
- Did this improve your ability to communicate directly? If so how??

Additional Activity

- Watch this quick 4-minute video for [tips on building team communication](#).

Notes to the Team Leader:

- Facilitate an atmosphere of support and openness to feedback by encouraging the staff to share experiences or opinions without fear of reprisal.



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