



You are a CCSA member

Take advantage of:

- Industry-specific training
- COR certification
- Member Assistance Program
- Expert resources



Continuing Care Safety Association

Working closely with WCB Alberta and the
Government of Alberta

www.continuingcaresafety.ca

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Pull up a chair.
We can't wait to tell
you all about it.



Together, we can make the workplace safe

(and make your job easier)

The Continuing Care Safety Association (CCSA) was formed in 2005 to support one of the most injury-prone industries in Alberta – continuing care. Compared to provincial averages for all industries, it has a much higher incidence of WCB claims and high WCB industry premium rates. Together, we can change that.

If your WCB industry code is either 82808 (continuing care/long-term care) or 82800 (supportive living/designated supportive living),
you are automatically a member of the CCSA.

We can help make your job easier. Take advantage of what we offer:

- **Industry-specific training**
- **Certificate of recognition (COR)**
- **Health and safety program development**
- **Expert resources**

Dana Loepky

Executive Director



Your WCB premium includes an industry levy that helps subsidize many CCSA programs and services

Outcomes you can expect:

Savings on WCB premiums

Reduced injury costs

Increases in efficiency

Improved overall long-term well-being of employees



Take advantage of your membership



A clear focus on continuing care

We don't do generic! Everything we do is tailored to the unique needs of your dynamic, growing industry – continuing care.



Great value

CCSA is a non-profit, funded primarily through an industry levy administered by WCB. Services are free or subsidized for our members.



Flexible support

We have the experience and tools to help you achieve your goals, whether you're big or small, or you have in-house health and safety support.



Connection with key industry partners

We work closely with WCB, Alberta Labour and other industry partners to bring you up-to-date information and to advocate on the industry's behalf.

Top 3 questions

1

Why are CCSA costs low?

CCSA is subsidized by an industry levy administered by the WCB, so our services are free or very affordable. But that's not the only reason to use our services. Everything we do is geared specifically for continuing care. We get you – and that's the number one reason to work with us!

2

How can I reduce my WCB premiums?

Become COR certified! A Certificate of Recognition (COR) is awarded to employers who have developed a health and safety program that meets certain standards. CCSA is a certifying body for COR. We also train auditors and provide coaching to help you earn COR certification. After earning a COR, you are eligible for sizeable refunds from WCB. Last year, our COR holders received more than \$2.3M in refunds.

3

We have in-house health and safety. Do we need CCSA?

There are many ways CCSA can support your existing team. For example, our body mechanics specialist can train your nurse educator, who can then share best practices throughout your organization. If you are preparing for a COR audit, we'll review your package before you submit it. We'll even do a full review of your existing health and safety program to identify any gaps, and share resources to help you address them. Give us a call to learn more.



Stats At-A-Glance (2023)

OUR MEMBERS



CERTIFICATE OF RECOGNITION



OUR INSTRUCTOR-LED TRAINING



OUR ON-DEMAND TRAINING



Industry-Specific Training

INSTRUCTOR-LED COURSES

CCSA provides a variety of courses and training sessions at low cost with a specific focus on long-term care and seniors supportive living/lodges. Courses range in length from 2 hours to multiple-days, in-person or virtual.

Great value for Members:

Half-day courses are
\$32 (online) &
\$50 (in-person)

One-day courses are
\$48 (online)
\$75 (in-person)

Two-day courses are
\$68 (online) &
\$100 (in-person)

“ I really appreciate the course as it gives accurate information to be fit in the role at the work site.”
2023 Post-Training Survey

ON-DEMAND COURSES

CCSA eLearning Management System launched in May, 2023. The CCSA LMS is a valuable resource that offers a wealth of free and paid on-demand courses. It is intuitive and customized to cater to your specific needs and preferences. The user-friendly interface allows you to easily access interactive courses and training materials. All of these are conveniently available at your fingertips.

Our team is continuously working on developing and creating new courses, so there's always something new waiting for you!

We provide downloadable certificates after successful completion of each course (Instructor-Led and On-Demand), that can be accessed through CCSA's e-learning management system at your convenience.

“ It was easy to finish in one nice sitting. The course was engaging and fun.”
2023 Post-Training Survey

Certificate of Recognition



CERTIFICATE OF RECOGNITION

Achieve and maintain a COR designation with CCSA's expert guidance



BECOME AN AUDITOR

Become certified to conduct audits within your organization or externally



AUDITSOFT - COR AUDIT TOOL

Our partnership with AuditSoft allows us to offer the tool at no cost

There's a sizeable financial benefit to earning a Certificate of Recognition (COR)

Employers who have successfully implemented a Health and Safety Management System that meets Alberta's Partnership standards can participate in the COR process. Why participate in COR: WCB rebates of up to 20%; lower WCB premium and industry rate; reduced cost associated with employee incidents; improved productivity; assists in meeting or exceeding legislative compliance; improved health & safety culture and participation.



In 2023, CCSA COR holders received \$2.3M in WCB refunds. That's money in the bank, and the CCSA can help you get there.

It pays to be safe

Once certified, you're eligible for a 10% industry rate refund from WCB for the first year, and 5% every year after you maintain the COR. [Learn more here.](#)



Member Assistance Program(MAP)

CCSA's Member Assistant Program (MAP) is designed to
Enhance Workplace Safety

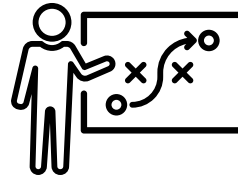
MAP is an effective way to support members with their health and safety programs by helping to identify strengths and opportunities for improvement. The goal is to reveal any gaps that may hinder your compliance with existing and new OHS legislation and is designed to ensure ongoing improvement in your workplace health and safety system.



[HEALTH & SAFETY
PROGRAM REVIEW](#)



[COURSES](#)



[COACHING](#)



[AUDITS](#)

“ The Staff at CCSA have been very supportive sharing information, resources and support when doing the audits. ”

2022 Stakeholder Survey

- ✓ We can help you implement a health and safety program. Conduct regular safety audits to identify potential hazards and address them promptly. This can include inspecting the facility regularly and completing incident investigations.
- ✓ Reap the benefits of having a health and safety program. This can come from WCB rebates, lower cost claims, and fewer sick days, just to name a few. See below on more benefits of having a health and safety program.

Expert resources



CCSA STAFF

Get advice and coaching from friendly, experienced health and safety experts



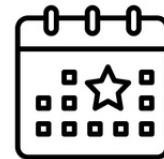
SAFETY CAMPAIGNS

Find curated collections of resources under timely themes like mental health



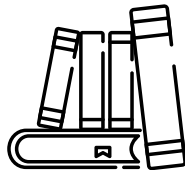
E-NEWSLETTER

Get the latest news and updates from CCSA and industry partners



EVENTS

Attend virtual and in-person events so you stay connected within the industry



RESOURCE LIBRARY

Search for resources in one convenient location on the website



INDUSTRY UPDATES

Learn what's happening in the continuing care industry

Curated resources


We work closely with our members, WCB, the Government of Alberta and other stakeholders to bring you resources that are timely and relevant to your work.

Now that you know a little about us, what are your
next steps?



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Safety Association**


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Learn about COR

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