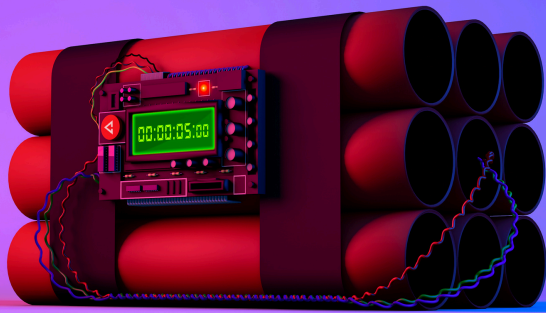


# EMERGENCY RESPONSE

## CODE BLACK

BOMB THREAT/SUSPICIOUS PACKAGE



## INSTRUCTIONS

Emergency Response practice is important for staff to properly respond to emergency situations. In the face of emergencies people often look on and possibly look to others on how to respond. The objective of the scenarios practice is that when faced with a similar situation staff will respond accordingly thus minimizing the impact of the emergency. Make sure that you have your company's emergency code plans (to reference), sign-in sheet and debriefing sheet. Present the scenario and walk through the response using the following discussion questions. Be sure to encourage discussion by being open to all answers and opinions from participants.

## DISCUSSTION QUESTIONS

1. What is the first staff member on scene to do?
2. You are second on the scene, what are you to do?
3. What things as the responders do you need to be aware of?
4. Once the situation is under control what steps need to happen following the emergency?

## SCENARIOS

### SCENARIO 1

A call comes in to your unit. The caller is calm and matter of fact. The caller starts off with "Hello" and asks how you are today. He then instructs you to "Listen carefully", and goes on to explain; "My father was a resident on your unit awhile back. Your staff did nothing for him. The staff ignored his call for help. He didn't deserve to die at the hands of you people. I am so angry at each and every one of you! You are all responsible; each of you. There is a bomb at your facility and it's going to go off at the top of the hour."

### SCENARIO 2

While lunch service is going on the kitchen receives one of their food orders. When staff is finished with the lunch service, they finally have time to deal with putting away the order left for them. Amongst all the regular deliveries of produce, meat, milk, and other kitchen essentials one of the kitchen staff notices an unmarked cardboard box in the stack with the other packages. It is strangely wrapped in brown paper and secured with twine. When the worker goes to pick up the package, they notice that the package appears to be leaking something and there is a faint chemical smell coming from the package.

### SCENARIO 3

The post office just dropped off the facility mail and the secretary was ready to sort through the mail. Amongst the normal invoices, newsletters, interoffice memos there was an oddity, a hand addressed enveloped addressed, 'To Whom It Concerns', with no return address. While the secretary knew she shouldn't open the envelope, but what if it was important? After opening the envelope there was a letter inside. The letter started with rambling on about the lack of care that the writer's family member received and accused the facility of negligent. As the secretary got to the end of the rambling letter how it ended was the most shocking, the writer wrote, 'Now it is time for you to suffer. Good luck finding the bomb I placed at the facility.'