

SAFETY SEGMENTS JANUARY

MANAGING BEHAVIOURS



WHAT WE'RE LEARNING

We talked about VARB and strategies for your Violence prevention program but what about those Responsive Behaviors? We know that they can come from a variety of sources, especially residents. So what do we do, how do we know when there is a behavior present. Are we watching for signs that something might be different whether that's body language, the room, conversation or discussions with other staff or residents. It is not part of the job and protecting yourself is your Number 1 priority.

GUIDING QUESTIONS

- What is the process currently for addressing behaviors?
- What training would you find beneficial for managing behaviors?
- What barriers do you face with managing behaviors?

Notes to the Team Leader:

Facilitate an atmosphere of support and openness to feedback by encouraging the staff to share experiences or opinions without fear of reprisal.

DIRECTIONS

Start the discussion by setting the expectations for creating a safe space and respecting everyone's feedback. Print out or show an electronic copy of **The 6 Steps to Manage Behaviors poster**. After everyone is done, use the guiding questions to facilitate a group discussion.