



Continuing Care
Safety Association

WELCOME!

YOU ARE A CCSA MEMBER



Take advantage of:

- Industry-Specific Training
- COR Certification
- Member Assistance Program
- Expert Resources



Helping you take care to give care.

www.continuingcaresafety.ca

CONTENTS



- Make the workplace safe 03**
- Why choose CCSA 04**
- Top 3 questions 05**
- Stats at a glance (2024) 06**
- Certificate of Recognition..... 07**
- Industry-specific training 08**
- Programs Overview 10**
- Your Benefits 11**
- Next steps 12**

Pull up a chair.
We can't wait to tell
you all about it.



Together, we can make the workplace **safe and your job easier!**

The Continuing Care Safety Association (CCSA) is a trusted leader for health, safety, and wellness in Alberta's continuing care, healthcare, and community and social services sectors. We ensure that organizations and professionals in these fields have the essential resources to perform their roles safely and foster positive work environments.

The CCSA was formed in 2005 to support one of the most injury-prone industries in Alberta – continuing care. If your WCB industry code is either 82808 (continuing care/long-term care) or 82800 (supportive living/designated supportive living), **you are automatically a member of the CCSA.**

Associate Membership

On January 1, 2025, we started to expand our Associate Membership to include Children and Family Services (CFS) in collaboration with ALIGN Association of Community Services, and the Continuing Care Safety Association (CCSA). While agencies have until March 31, 2026, to join, becoming a CCSA Associate is a mandatory requirement for all Child and Family Services (CFS) contracted agencies.

Dana Voepky

Executive Director

We can help make your job easier.

Take advantage of what we offer:

- Industry-specific training
- Certificate of recognition (COR)
- Health and safety program development
- Expert resources



Members' WCB premium includes an industry levy + Associate Members fee based on the agencies' WCB Assessable Earnings => which help subsidize most of the CCSA programs and services!

Outcomes you can expect:

- ✓ Savings on WCB premiums
- ✓ Reduced injury costs
- ✓ Increases in efficiency
- ✓ Improved overall long-term wellbeing of employees

Take Advantage of Your Membership

A clear focus on care industries

We don't do generic! Everything we do is tailored to the unique needs of the dynamic, growing care industries.

Great value

CCSA is a non-profit, funded primarily through an industry levy administered by WCB. Services are free or subsidized for our members.

Flexible support

We have the experience and tools to help you achieve your goals, whether you're big or small, or you have in-house health and safety support.

Connection with key industry partners

We work closely with WCB, Alberta Government and other industry partners to bring you up-to-date information and to advocate on the industry's behalf.

Top 3 Questions

1 Why are CCSA costs low?

CCSA is subsidized by an industry levy administered by the WCB, so our services are free or very affordable. But that's not the only reason to use our services. Everything we do is geared specifically for continuing care. We get you – and that's the number one reason to work with us!

2 How can I reduce my WCB premiums?

Become COR certified! A Certificate of Recognition (COR) is awarded to employers who have developed a health and safety program that meets certain standards. CCSA is a certifying body for COR. We also train auditors and provide coaching to help you earn COR certification. After earning a COR, you are eligible for sizeable refunds from WCB. Last year, our COR holders received more than \$2.8M in refunds.

3 We have in-house health and safety. Do we need CCSA?

Whether your organization is small or large, all H&S programs are built on standard principles. All the resources are free and can be customized to meet your organizational needs. For those who don't have a COR or a method to assess your program, we created a health and safety system evaluation tool. For COR-certified members or those having an established H&S program, we prepared resources by the 10 Elements required by the Government of Alberta and essential for all successful health and safety programs.

Stats At-A-Glance 2024

OUR MEMBERS



2.13B
Assessable
EARNINGS



376
ORGANIZATIONS

37,840*
WORKERS



CERTIFICATE OF RECOGNITION



25%
CCSA members
COR CERTIFIED



\$2.8M
Member
COR REFUNDS



55
COR AUDITS
conducted

OUR INSTRUCTOR-LED TRAINING



101
Sessions
DELIVERED



1002
People
TRAINED

THE WORKING MIND
FOR MANAGERS
& LEADERS
Course with
highest ATTENDANCE



OUR ON-DEMAND LEARNING



5221
People
Registered in
LMS



3848
Courses
Completed

WHMIS GENERAL
TRAINING

Course with
highest completion rate



Certificate of Recognition

As a Certifying Partner, CCSA works in partnership with the Alberta Government and provides training, reviews audits, certifies auditors, and co-signs Certificates of Recognition. Employers who have successfully implemented a Health and Safety Management System that meets Alberta's Partnership standards can participate in the COR process.

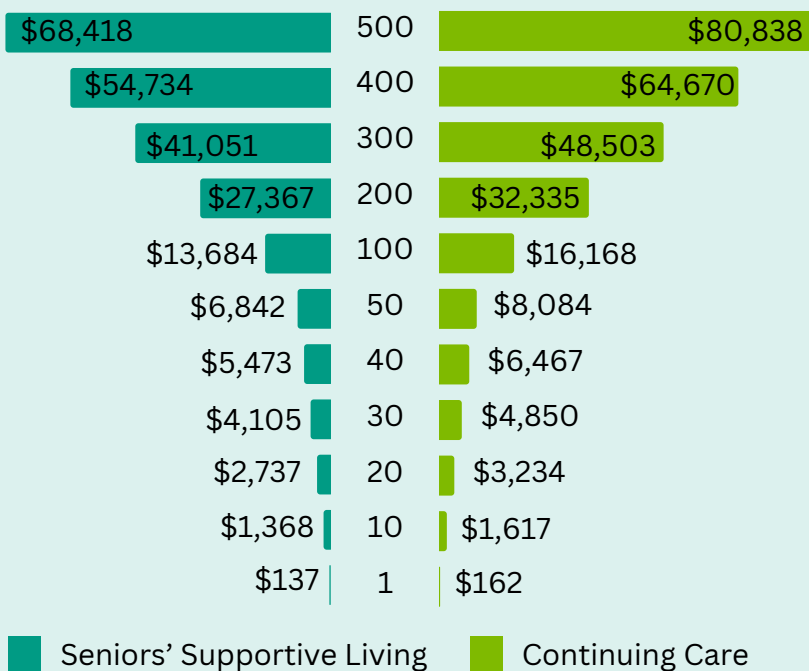
Why participate in COR: WCB rebates of up to 20%; lower WCB premium and industry rate; reduced cost associated with employee incidents; improved productivity; assists in meeting or exceeding legislative compliance; improved health & safety culture and participation.



Workplace Safety
Certificate of Recognition

It pays to be safe!

Once certified, you're eligible for a 10% industry rate refund from WCB for the first year, and 5-20% every year after you maintain the COR.



2025 Estimated first-year PIR rebate by estimated full-time employees:

This chart illustrates the guaranteed 10% WCB PIR rebate for the first year of obtaining the COR Certificate. It shows the estimated rebate for both CCSA industries based on the number of estimated full-time employees (FTE). It also depends on the 2025 WCB Industry Rate and the best information to date on average industry wages.

In 2024, CCSA COR holders received \$2.8M in WCB refunds.

That's money in the bank, and the CCSA can help you get there.



Our partnership with AuditSoft allows us to offer the AuditSoft - Audit tool at no cost!



Receive a Scorecard to visualize OHSMS performance against an anonymized pool of industry data at no cost!



CCSA Quality Assurance reviews are conducted for our Members at no cost!

Industry-Specific Training On-Demand Courses

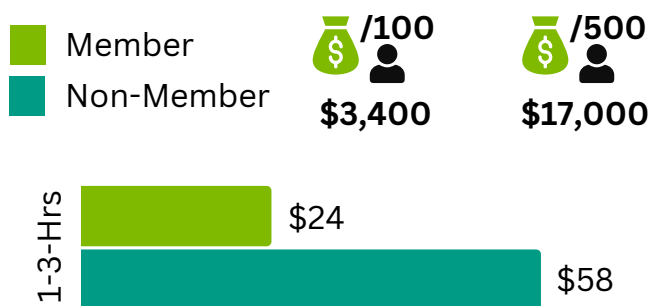
Learn Anytime, Anywhere on Any Device!

CCSA eLearning Management System launched in May, 2023. The CCSA LMS is a valuable resource that offers a wealth of free and paid on-demand courses. It is intuitive and customized to cater to your specific needs and preferences. The user-friendly interface allows you to easily access interactive courses and training materials. All of these are conveniently available at your fingertips.

Our team is continuously working on developing and creating new courses, so there's always something new waiting for you!

We provide downloadable certificates after the successful completion of each course (Instructor-Led and On-Demand), which can be accessed through CCSA's e-learning management system at your convenience.

Your Savings with CCSA Membership:



<https://continuingcaresafety.ca/online-on-demand/>

"All courses I have taken through CCSA have been well received and I have taken a lot of information away from it."

2024 Member Engagement Survey

The on-demand courses are the best as we are a 24/7 facility so scheduling time for staff to participate can be difficult. Also, shorter courses are easier to accommodate.

2024 Member Engagement Survey

Industry-Specific Training

Instructor-Led Courses

We strive to make the learning experience as effective and accessible as possible. That is why we provide a variety of courses and training sessions at low cost with a specific focus on the continuing care industry and resident/ patient healthcare settings. CCSA works closely with WCB, the Government of Alberta, and other industry-specific partners to bring you up-to-date training and courses that are relevant to your work.

Our courses range from 2 hours to multiple days, virtual or in-person.

- shorter courses, under four hours, are designed to provide practical skills and knowledge, without going deeper into theoretical issues.
- full-day or multi-day courses have an emphasis on professional training and are aimed at those who seek professional improvement and theoretical knowledge that is more complex.

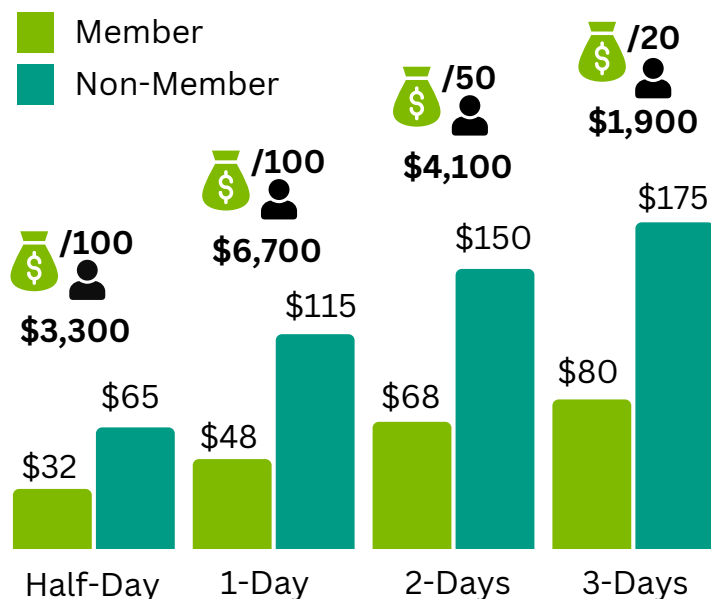
Interested in registering for CCSA safety training but don't see anything [scheduled](#)?

To request an exclusive training session for your workers, please submit the online [CCSA Training Request Form](#)

"I've really enjoyed using the CCSA for training and learning opportunities over the past 7 years. I've been witness to a huge amount of growth in my organization, which has been truly amazing. As an LPN who also has to participate in continuing education to maintain a license, it's been super helpful."

2024 Member Engagement Survey


Your Savings with CCSA Membership:




<https://continuingcaresafety.ca/instructor-led-courses/>

Programs Overview


Health & Safety Toolkit & Program Review

We prepare resources from the 10 Elements required by the Government of Alberta and essential for all successful health and safety programs. The Health and safety system evaluation tool is available for those who don't have an established program in place. 


Member Assistance Program (MAP)

MAP is designed to reveal any gaps that may hinder your compliance with existing and new OHS legislation and is designed to ensure ongoing improvement in your workplace health and safety system. 


Musculoskeletal Injury Prevention (MIP)

This program includes resources focusing on recognizing and reporting early signs and symptoms of musculoskeletal injuries, identifying hazards that may result in musculoskeletal injuries, and courses to prevent musculoskeletal disorders. 


Infection Prevention & Control

Access resources and free courses focusing on outbreak management, routine practices, resource manuals, COVID-19, and best practice recommendations for continuing care facilities across Alberta. 

Psychological Health & Safety

To support our members we offer tools that address: Promotion of Worker's Mental Health, Psychological Protection from Violence & Harassment, Prevention of Psychological Harm. 

Workplace Violence & Harassment Prevention

The CCSA aims to guide our members in building, reviewing, and evaluating their organization's Workplace Violence and Harassment Prevention Program through focused consultations and collaboration. 

Your Benefits



e-Learning Management System (LMS) Portal

Easily access interactive courses and training materials, downloadable certificates, and supervisor tools to track learning progress via a user-friendly interface.



Achieving and Maintaining COR

As a Certifying Partner CCSA can help you develop a health and safety program and earn and maintain Certificate of Recognition (COR).



On-Demand Courses

Learn anytime, anywhere, and on any device. The CCSA's LMS offers a wealth of free and paid on-demand courses at low cost for members (-50% off).



Partnerships in Injury Reduction (PIR)

Employers can earn a refund of up to 20% off on industry-rated WCB premiums through the PIR program!



Instructor-Led Courses

CCSA offers a variety of up-to-date courses relevant to your work, ranging from 2 hours to multiple days, virtual or in-person at up to 60% off for members.



Free Access to Virtual OHS Member Forums

Quarterly 1-hour forums with industry partners and training experts share up-to-date health and safety practices aligned with Alberta OHS legislation.



Member Assistance Program (MAP)

MAP is CCSA's effective way to support members with their health and safety programs by helping to identify strengths and opportunities for improvement.



Free Monthly Virtual OHS Drop-In Discussions

Monthly 1-hour informal sessions for Members and Associate Members to share with the CCSA team OHS questions, concerns, ideas, and experiences.



CCSA Team

Get advice and coaching from friendly, experienced health and safety experts who work closely with WCB, the Government of Alberta, and stakeholders.



Expert Resources

Access a wide range of materials, including Safety Segments, the Resource Library, e-newsletters, Safety Bytes videos, the Health & Safety Toolkit.

Now that you know a little about us, **what are your next steps?**

Check Training Calendar

Take Instructor-Led Course

Take On-Demand Course

Register in eLearning Management System

Learn About PIR & COR

How to Obtain and Maintain COR

Register Your Audit

Subscribe to the COR e-newsletter

Get Industry Updates

Explore upcoming member forums and events

Find a template/poster/policy in the Resource Library

Subscribe to the Health & Safety Minute e-Newsletter



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